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Managing Knowledge

Bryan Bergeron



Managing Knowledge:

Managing Knowledge Stephen Little, Tim Ray, 2012-06-21 Knowledge management is crucial to organizational learning innovation and success within organizations The Second Edition of the successful knowledge management reader provides a core source of key theoretical thinkers in the field and presents the most up to date leading edge articles that explore emerging trends A comprehensive introduction places these readings in context and draws together key strands across the field The new reader includes new and revised chapters as well as newly authored material to provide students with a current resource that enables the study of knowledge management from a variety of perspectives Theoretical work and engaging case studies place knowledge management in the context of an emerging global economy *Knowledge Management Basics* Christee Gabour Atwood, 2009-08-01 Knowledge management is an ongoing process designed to dispense company information in a user friendly way for both current and future employees Knowledge Management Basics explains the key concepts and the overall benefits of implementing that process offers information assessment techniques and tips and assists in the design of a practical system to capture organize and maintain company information This title focuses on the learning professional's role in the knowledge management process and aims to teach those professionals how to get the process started within their organizations Knowledge Management Basics presents a five step process that will enable you the learning professional to define your role in a knowledge management initiative and prepare to lead that effort determine your organization's needs locate knowledge sources choose systems to gather and house information that make sense for your organization's culture compile confirm and circulate knowledge maintain the knowledge system *The Knowledge Management Toolkit* Amrit Tiwana, 2000 This manual will enable the user to identify the changes that need to be made in order to leverage the company's intellectual capital and to bring about the processes infrastructure and organizational procedures that will enable you to build and use your corporate knowledge base **Principles of Knowledge Management** Eliezer Geisler, Nilmini Wickramasinghe, 2015-03-26 This text provides a comprehensive introduction to the new field of knowledge management It approaches the subject from a management rather than a highly technical point of view and provides students with a state of the art survey of KM and its implementation in diverse organizations The text covers the nature of knowledge tacit and explicit the origins and units of organizational knowledge and the evolution of knowledge management in contemporary society It explores the implementation and utilization of knowledge management systems and how to measure their impact outputs and benefits The book includes a variety of original case studies that illustrate specific situations in which the absence or existence of knowledge management systems has been crucial to the organization's actions Charts and figures throughout help clarify more complex phenomena and classifications and each chapter includes review questions and a comprehensive index **Managing knowledge** Katrin Lenz, 2002-02-19 Inhaltsangabe Abstract In an economy where the only certainty is uncertainty the sure source of lasting

competitive advantage is knowledge Peter Drucker 1953 Companies like Microsoft Netscape Coca Cola and Yahoo can be found under the top U S companies with the highest market values in 1999 The market value represents the measure of value that the investors and markets associate with the company However these companies are not valued for their tangible assets buildings inventory etc they are valued for something which cannot be shown on a balance sheet their intangibles These include brand recognition Patents customer loyalty innovative business ideas past achievements etc These companies are valued for the knowledge they possess However knowledge is of little value if it cannot be found when needed Therefore a successful knowledge management concept is of crucial importance for these companies The knowledge management market is growing rapidly and it will continue to advance over the next years Knowledge management is still a relatively young field with new concepts emerging constantly Most knowledge management initiatives have focused entirely on changes in tools and technologies such as intranets and Lotus Notes But knowledge management is more complex it covers everything the company does to make knowledge available to everyone The twenty first century gives companies the tools and connectivity to easily obtain share and act on information quickly Knowledge management uses these possibilities and recent studies showed that companies gained a competitive advantage by implementing it According to Accenture research a well implemented knowledge management process can improve employee productivity by an average of 60% Often knowledge management is seen as storing documents in a database thus hoping to enhance knowledge sharing through the implementation of technology But to successfully apply knowledge management companies need to implement a process of motivating and inciting people to share information The old saying Knowledge is power is still popular The people who are hoarding their knowledge believe that it makes them irreplaceable However real power does not come from knowledge kept but from knowledge shared People are expected to cooperate to be open to participate within the new economy but resistance can be expected Obviously knowledge management is a combination of

KNOWLEDGE MANAGEMENT

MRUTHYUNJAYA, H. C.,2011 For ensuring sustained success in a competitive global market scenario business enterprises are seeking to unearth their own latent knowledge treasures This book explicitly explains how stringent strategies and practices emphasized under knowledge management can help streamline activities of the organization and conserve its resources Divided into ten chapters the book elaborates on the concepts theories and principles governing knowledge management Beginning with history and evolution of knowledge its growth and impact on the society it further explains the role of knowledge management towards Corporate Social Responsibility CSR The chapters on Managing Competitiveness and Managing Knowledge Force discuss how innovative business strategies can help in achieving new landmarks and how the employees of an organization can turn into a knowledge force to churn out profit and to achieve success Two important aspects of knowledge management namely Certainty Management and Uncertainty Control are also discussed to explain how an organization can flourish by predicting and controlling the uncertainties and managing the obvious situations The

highlight of this book is the inclusion of well analyzed live cases All the cases demonstrate how seemingly impossible tasks can be successfully managed with an efficient handling of knowledge management principles and practices Primarily intended for the students of Management this book can also prove beneficial to the practising managers KEY FEATURES Presents a global picture of knowledge management in practice in live shop floors Incorporates over 550 classified audit probe questions embracing various areas of knowledge management Illustrates the concepts principles and practices of knowledge management with well labelled figures tables and boxes PowerPoint presentations available online at <https://www.phindia.com/mruthyunjaya>

Essentials of Knowledge Management Bryan Bergeron, 2003-05-12 Chock full of valuable tips techniques illustrative real world examples exhibits and best practices this handy and concise paperback will help you stay up to date on the newest thinking strategies developments and technologies in knowledge management Order your copy today

Executive's Guide to Knowledge Management James J. Stapleton, 2003-02-21 A step by step guide for turning information into advantage This book describes a ten step method that empowers companies to transform their information into knowledge helping managers develop and maintain a balanced knowledge plan solve information shortfalls and take advantage of the information at their fingertips

Managing Knowledge Wayne Applehans, Alden Globe, Greg Laugero, 1999 Knowledge management is a hot topic in the modern corporate world and this unique practical book helps managers utilize corporate information to achieve real gains in productivity and profitability

Measuring and Managing Knowledge Thomas J. Housel, Arthur Henry Bell, 2001 Measuring and Managing Knowledge provides a framework for managing and maximizing the return on intellectual capital Like any emerging field knowledge management has so far been hobbled by a lack of clarity on key questions What do we mean by knowledge How can it be measured and managed How can return on knowledge ROK be maximized To answer these questions the authors avoid the obtuse language of sociology and economics in favor of plain talk They weave the central insights of the growing body of knowledge management literature and their own research into a clear compelling story of what knowledge management is at present and will become in the years ahead

(II)logical Knowledge Management Beverly Weed-Schertzer, 2020-09-21 In finding the logical by way of the illogical in Knowledge Management strategy this book highlights key challenges and opportunities for businesses looking to improving the efficacy and extent of their knowledge management infrastructure

Managing for Knowledge Christina Evans, 2003 Christina Evans outlines the strategic and practical elements of HR s involvement in knowledge management Leading experts in this field including Dave Snowden and Elizabeth Lank provide contributions and practical case studies are included

Knowledge Management Toolkit Karen Giannetto, Anne Wheeler, 2000 Much has already been written on Knowledge Management at a fairly theoretical level This resource focuses for the first time on how to communicate the ideas behind Knowledge Management conduct a feasibility study within your organization prepare a plan for implementing Knowledge Management engage and involve everyone in the process start work on the changes to your processes infrastructure and

procedures that will help you build and use your corporate knowledge base If you've been given the responsibility for this process you will need answers to the what where why and how of Knowledge Management that you can use to support your strategy and to communicate both up and down the organization These are provided in Part I of the Toolkit Building a successful Knowledge Management process involves changing the culture and systems within your organization as well as people's behaviour Part II takes you through the organizational and cultural issues you need to explore prior to developing a project plan It also includes help on writing a business case and presents the different methods for auditing and locating knowledge within your organization Finally Part III contains checklists activities and sessions that will enable you to crack some of the key issues such as the knowledge audit the project plan communication and training The success of your Knowledge Management strategy at an individual team and organizational level will depend on the ongoing involvement and commitment of everyone involved This Toolkit doesn't offer any shortcuts in the process However it does offer a varied collection of facts figures techniques checklists and management tools that will help you and your colleagues every step of the way

Managing Knowledge Stephen Little, Tim Ray, 2005-10-03 Knowledge management is crucial to organizational learning innovation and success within organizations The Second Edition of the successful knowledge management reader provides a core source of key theoretical thinkers in the field and presents the most up to date leading edge articles that explore emerging trends A comprehensive introduction places these readings in context and draws together key strands across the field The new reader includes new and revised chapters as well as newly authored material to provide students with a current resource that enables the study of knowledge management from a variety of perspectives Theoretical work and engaging case studies place knowledge management in the context of an emerging global economy

Managing Knowledge in Organizations W. David Holford, 2020-04-28 This book explores organizational knowledge and how it can be pragmatically exploited within many of today's socio technical economic contexts It provides both conceptual and empirical findings across different organizational contexts addressing areas which have either been under developed such as power in relationship to knowledge or require further examination such as the role a more holistic action oriented view can contribute towards identifying and retaining expert knowledge within an organization especially within digital environments Further it looks at how different perceptions mental models beliefs and emotions or lack of as well as differing actions and behaviors affect our abilities to detect hidden risks This book will guide researchers in rendering the relationship between the managing of knowledge and the presence of risk more visible

Managing Knowledge Resources and Records in Modern Organizations Jain, Priti, Mnjama, Nathan, 2016-12-21 Modern organizations and businesses are growing rapidly every day With these advances comes the need for more progressive forms of knowledge management and record keeping techniques Managing Knowledge Resources and Records in Modern Organizations is a pivotal reference source that discusses the current trends technologies and ethics associated with knowledge management Featuring comprehensive

coverage on a spectrum of topics such as leadership roles in knowledge sharing knowledge governance electronic resources for public sector reform and record keeping for information in public and private sector organizations this publication is a comprehensive resource for educators professionals practitioners academics and researchers interested in the latest information on knowledge management for business and organizations

Managing Knowledge Gilbert J. B.

Probst,Steffen Raub,Kai Romhardt,2000-01-04 Managing Knowledge is an extensive and eminently readable overview of the most important ideas tools and current applications of knowledge management The authors rely on an innovative building block approach and provide a detailed description of the most important knowledge processes in organizations We are experiencing a paradigm shift from an industrial age to a service knowledge age We are all looking for new answers that will give meaning and purpose to our efforts and make sense of knowledge processes This book is an excellent tool it is easy to read and contains practical examples which help us to deal with the issues I enjoyed reading it Heinz Fischer Vice President Personnel Deutsche Bank Knowledge of customer needs markets patents products and processes is a key strategic resource in today s business world The use of this resource particularly in larger companies is becoming a matter of survival in highly competitive and innovation driven markets The practical approach to knowledge management offered by Gilbert Probst Steffen Raub and Kai Romhardt should prove an extremely useful tool Heinrich v Pierer President and CEO Siemens AG In this book Professor Pobst and his colleagues show in a great way how to systematize and work on increasing the efficiency of strategic knowledge management Leif Edvinsson Director Intellectual Capital Skandia Knowledge will dominate our entire 21st century social environment Organizations will rapidly divide into those that know and those that don t Leaders of tomorrow must make better use than they have done in the past of what knowledge their employees hold This book will show you how Bob Bishop Chairman Silicon Graphics World Trade Corporation

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Debowski,2007 Market_Desc Graduate and postgraduate business educationFor the business community and those in business education Special Features Provides suggestions for building a strategic knowledge philosophy into a business culture Values and recognition of knowledge management activities Explores the influences and support systems that should be offered from various service areas within the organisation and the new forms of service that should be built into the organisation Suitable to both under graduate and postgraduate business education KM Challenge vignettes present a range of actual KM experiences that can be used for group discussion or critical evaluation End of chapter activities including case studies develop awareness and practical understanding of KM issues and systems in the workplace About The Book This book explores the concept of knowledge management KM from a leadership and strategic management perspective It is a timely resource that attempts offer a conceptual framework to KM and reiterates that KM is people driven not systems drivenThis book provides suggestions for building a strategic knowledge philosophy into a business culture values and recognizes knowledge management activities explores the influences and support systems that should be offered from various service

areas within the organization and the new forms of service that should be built into the organization *Knowledge Management* Murray E. Jennex, 2008-01-01 Provides comprehensive in depth coverage of all issues related to knowledge management including conceptual methodological technical and managerial issues Presents the opportunities future challenges and emerging trends related to this subject **Knowledge Management: An Interdisciplinary Perspective** Sajjad M Jasimuddin, 2012-01-27 This book analyzes dynamic relationships among the disciplines that have contributed to the development of knowledge management It focuses on establishing relationships between knowledge management and other disciplines such as information management organizational learning innovation management and strategic management It debates the origin and development of knowledge management thus providing a clear and conceptual understanding of the field This in turn will help readers adopt better approaches to solve knowledge management problems

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