

# Case Study on MIS: Information System in Restaurant

## Case Summary:

A waiter takes an order at a table, and then enters it online via one of the six terminals located in the restaurant dining room. The order is routed to a printer in the appropriate preparation area: the cold item printer if it is a *salad*, the hot-item printer if it is a hot *sandwich* or the bar printer if it is a *drink*. A customer's meal check-listing (bill) the items ordered and the respective prices are automatically generated. This ordering system eliminates the old three-carbon-copy guest check system as well as any problems caused by a waiter's handwriting. When the kitchen runs out of a food item, the cooks send out an "out of stock" message, which will be displayed on the dining room terminals when waiters try to order that item. This gives the waiters faster feedback, enabling them to give better service to the customers. Other system features aid management in the planning and control of their restaurant business. The system provides up-to-the-minute information on the food items ordered and breaks out percentages showing sales of each item versus total sales. This helps management plan menus according to customers' tastes. The system also compares the weekly sales totals versus food costs, allowing planning for tighter cost controls. In addition, whenever an order is voided, the reasons for the void are keyed in. This may help later in management decisions, especially if the voids consistently related to food or service. Acceptance of the system by the users is exceptionally high since the waiters and waitresses were involved in the selection and design process. All potential users were asked to give their impressions and ideas about the various systems available before one was chosen.

# Mis Case Study

**Information Resources Management  
Association. International Conference**

## **Mis Case Study:**

*Qualitative Research in Information Systems* Michael D Myers,David Avison,2002-05-10 Qualitative research has become a legitimate approach within the information systems community but researchers have traditionally drawn upon material from the social sciences given the absence of a single source relevant to them Qualitative Research in Information Systems A Reader represents just such a volume and is both timely and relevant Information systems and qualitative research articles are now widely used for teaching on many upper level courses in information systems and there is demand for a definitive collection of these readings as a basic reader and teaching text This book expertly brings together the seminal works in the field along with editorial introductions to assist the reader in understanding the essential principles of qualitative research The book is organised according to the following thematic sections Part I Overview of Qualitative Research Part II

Philosophical Perspectives Part III Qualitative Research Methods Part IV Modes of Analyzing and Interpreting Qualitative Data Qualitative Research in Information Systems A Reader should become the benchmark reference point for students and researchers in information systems management science and others involved in information technology needing to learn about qualitative research *Challenges of Information Technology Management in the 21st Century* Information Resources Management Association. International Conference,2000 As the 21st century begins we are faced with opportunities and challenges of available technology as well as pressured to create strategic and tactical plans for future technology Worldwide IT professionals are sharing and trading concepts and ideas for effective IT management and this co operation is what leads to solid IT management practices This volume is a collection of papers that present IT management perspectives from professionals around the world The papers seek to offer new ideas refine old ones and pose interesting scenarios to help the reader develop company sensitive management strategies Managing Hospital Information Systems Stephen L.

Priest,1982 **Information Management Case Studies** D. Remenyi,1993 *Government Reports Announcements & Index* ,1988 **MIS** Jamal Munshi,1989 *Journal of Management Information Systems* ,1996 MIS Quarterly ,2007

**K'oria Misyon P'ildü** ,1924 Harvard Business School Research Colloquium James I. Cash,Paul R. Lawrence,1989 *Forecasting Travel Demand for Transit and High Occupancy Vehicles* ,1997 **New Technical Books** New York Public Library,1975 A New English Dictionary on Historical Principles James Augustus Henry Murray,1908 **One Hundred and One References for Information Systems Research** E. Burton Swanson,1991 Datamation ,1981-07 Journal of the Urban and Regional Information Systems Association ,1991 **Proceedings of the 10th Australasian Conference on Information Systems** ,1999 Management of Information Technology--case Studies Elizabeth Byrne Adams,1975 **Administration & Management** ,1988 **Encyclopedia of Computer Science and Technology: Minicomputers to Pascal** ,1978

## Unveiling the Magic of Words: A Report on "**Mis Case Study**"

In some sort of defined by information and interconnectivity, the enchanting power of words has acquired unparalleled significance. Their power to kindle emotions, provoke contemplation, and ignite transformative change is actually awe-inspiring. Enter the realm of "**Mis Case Study**," a mesmerizing literary masterpiece penned with a distinguished author, guiding readers on a profound journey to unravel the secrets and potential hidden within every word. In this critique, we shall delve into the book's central themes, examine its distinctive writing style, and assess its profound affect on the souls of its readers.

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