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Multicultural Customer Service

David Dee

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The Routledge Handbook of Service Research Insights and Ideas Eileen Bridges,Kendra Fowler,2020-04-02 The Routledge Handbook of Service Research Insights and Ideas offers authoritative coverage of current scholarship in the expanding discipline of service research Original chapters from the world s leading specialists in the discipline explore foundations and innovations in services highlighting important issues relating to service providers customers and service design The volume goes beyond previous publications by drawing

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