



New Technologies And Reference Services

Medical Library Association

New Technologies And Reference Services:

New Technologies and Reference Services Linda S Katz,2019-07-15 Offer your patrons the cutting edge reference services they demand In the past a reference librarian needed to develop a command of a few reference works master the skills of the reference interview and interface with library users in person or via telephone Today s reference librarian is faced with much much more New Technologies and Reference Services suggests ways you can tame the information explosion and take advantage of new technologies This comprehensive volume recounts the ways reference librarians have adapted traditional services to deal with the changes in both information technologies and library patrons New Technologies and Reference Services offers tested techniques for fostering information literacy in patrons daunted by the high tech edge of the new library Even computer savvy younger students may need help learning specialized searching skills This practical volume suggests several innovative ways to teach those skills using interactive classrooms drop in seminars and required courses New Technologies and Reference Services discusses the other implications of new technologies including developing trends in publishing including value added services and the death of the printed encyclopedia the effects of CD ROM electronic publishing and the Internet on copyright issues videoconferencing at the reference desk collection strategies and budgets in an era of multiple formats decentralizing library reference services information apartheid the growing gap between the information haves and have notsThis helpful volume gives practical tested advice and ideas on the broader issues of information technology With plentiful Web addresses New Technologies and Reference Services presents new ideas sure to make your job easier

New Technologies and Reference Services William A. Katz,2000 This comprehensive volume recounts the ways reference librarians have adapted traditional services to deal with the changes in both information technologies and library patrons New Technologies and Reference Services shows how to provide needed services using videoconferencing interactive classrooms drop in seminars and required courses It also discusses the other implications of new technologies including developing trends in publishing copyright issues collection strategies and decentralizing library reference services

Emerging Solutions in Reference Services John D. Edwards,2013-10-18 How can you enhance reference services without adding staff Modern law librarians are under growing pressure to keep up with new technologies deal instantly with the demands of patrons keep the library safe and user friendly and generally offer the best possible service while keeping costs down Emerging Solutions in Reference Services Implications for Libraries in the New Millennium is a very practical guide for coping with rapidly changing technology and increasing demands for services Its sane well researched advice and suggestions can help you deal with the hectic days and nights behind the reference desk Emerging Solutions in Reference Services suggests up to date innovative ways to deal with the traditional issues confronting librarians including handling problem patrons and ensuring security assigning reference responsibilities teaching patrons at the reference desk or on library tours drafting enforceable rules avoiding the unauthorized practice of law charging or not

charging fees for services cross training reference personnel Some of the traditional problems of law librarians are solved by computers others are actually exacerbated by the new technologies available In addition to finding ways that technology can help law librarians Emerging Solutions in Reference Services offers solutions for the special problems posed by new technology including questions of Web design setting up online reference services virtual library tours Internet training for patrons and ensuring technological competency of staff In these days of decreasing budgets and increasing demands for services Emerging Solutions in Reference Services is an invaluable resource for the librarian caught in the middle

Business Reference Services and Sources Linda S Katz, 2013-04-03 The most proactive source for business reference librarian information on the market Business Reference Services and Sources How End Users and Librarians Work Together shows you that the librarian customer relationship is as synergistic as ever It gives you timely facts about how librarians and users work together and how those partnerships are built In it you'll encounter group projects done by faculty students external users and non librarian supervisors and discover an enlightening spirit of collaboration lacking in most research literature today Further establishing the marketability of contemporary research librarians Business Reference Service and Sources goes to the front lines of business reference service solidifying and updating the librarian user partnership You'll see how research librarians can reach users at the crux of their needs Overall individual chapters address the needs of such people as students business school officials and corporations Specifically you'll read about these areas Internet business research and ESL students corporate home pages as supplements to traditional business resources networking with community business sources synergy in the information specialist customer partnership avoiding information overload in bibliographic instruction the Internet's impact on government documents assessing the validity of electronic journals underprivileged nontraditional students and bibliographic instruction Today in our climate of negative ad campaigns directed at libraries and librarians in general business reference librarians face many challenges academic as well as professional But if you're one of the vocal proactive supporters of productive librarian customer partnerships this book will help you grow feet and move out from behind the restrictive comfort of your desk into the world's classrooms and manufacturing teams Certainly Business References and Sources will convince you that collaborative projects between contemporary reference librarians and end users are alive and well **Digital Reference Services** Linda S Katz, 2013-10-31 Extensive data on the theoretical and practical aspects of electronic reference services Digital Reference Services provides an overview of electronic reference services and software and explores the opportunities that real time digital reference services can offer in a variety of library settings Experts in the field convey numerous opinions and theory about the growth of this new approach to answering reference questions This book teaches librarians new methods and techniques for offering technologically advanced reference services to the public The first half of Digital Reference Services includes such topics as real time or live online reference services the historical development of digital reference services and the role of the reference librarian

mediated online searches how to create a virtual ready reference collection of elite reference Web sites includes a list of the top sites available to the public how to start and operate a digital reference desk in your library The second half of Digital Reference Services covers examples of libraries both large and small which have used revolutionary ideas to bring electronic reference services to their patrons These ideas include utilizing ATM like kiosks in remote locations from library buildings to connect with underserved populations implementing live interactive web based reference services the challenges and benefits cost training and workload requirements evaluating your real time references services investigating self assessment and blind reviewing incorporating your assessment into an existing evaluative program and obtaining the administrative support essential for an accurate assessment creating a statewide virtual reference system selecting software developing policy marketing coordinating the project and staffing and training online reference management for smaller libraries because of the smaller staff smaller budget and smaller amount of patrons is it a feasible addition to the library much more This well referenced volume contains case examples figures useful Web sites and case histories to show how the basic principles of digital reference services work Librarians and students of information and library science will find Digital Reference Services a helpful resource to enhance their library and electronic reference expertise

Providing Reference Services John Gottfried,Katherine Pennavaria,2017-05-19 Providing Reference Services A Practical Guide for Librarians was written with the working librarian in mind it focuses on specific methods and information to help foster effective exceptional results Topics covered include Reference services basic information and backgroundReference resources and tutorials Organizing and providing services Staffing and performance managementForming helpful partnerships internal and external The future of reference Readers will come away with a solid foundation in reference services They will have the knowledge to update or restructure an existing reference program or to create a program from the ground up Individual chapters and subsections provide constructive tips and advice for specific reference issues Taken as a whole this book provides a valuable inclusive source of information for all major aspects of reference service Providing Reference Services is an appropriate resource for nearly all librarians in public service positions especially those with reference responsibilities whether they are working reference librarians at any level of experience reference supervisors or administrators with oversight of reference services The content is relevant to academic public school and special libraries any library or organization in fact that offers reference or research assistance

School Library Reference Services in the 90s Carol Truett,1994 Here is a succinct update on school library reference services for the busy practitioner or student Exploring the state and state of the art of school library reference services in the 1990s this book provides an overview of current information skills teaching models the impact of new technologies on the teaching of reference and the student search process and assessment and evaluation models for gauging the success of school reference services School Library Reference Services in the 90s is an informative guide for school media coordinators and specialists library science graduate students and professors and researchers in the

field to help them understand what students must learn and what teachers must teach to keep everyone up to date in the fast changing world of reference School Library Reference Services in the 90s is divided into three sections that cover reference research teaching models technology and evaluation Topics in the first section include an examination of the current state of affairs in reference teaching a look at various models for integrating library research and reference skills into the curricula and discussions of the effects of these new models on the school librarian s role Section two addresses the profound effect new technologies such as CD ROM multimedia CD I and CD TV are having on both the teaching of reference and information skills and on the entire research process from initiation to production of the final student report The last section presents three models for assessing the effectiveness of school reference services and skills instruction School library reference services and particularly library instruction are changing dramatically in the 1990s as a result of the information age School Library Reference Services in the 90s helps professionals in the field stay abreast of current developments and be more effective in their jobs

The Impact of Emerging Technologies on Reference Service and Bibliographic Instruction Gary Pitkin, 1995-09-19 Information technologies are having a profound impact on the ways libraries are providing traditional services This book identifies emerging technologies and assesses their impact on two distinct yet interdependent entities library service and library education While other publications identify technologies and speculate on applications this volume focuses on the impacts of information technology on several aspects of librarianship The book first delineates emerging technologies and their impact on reference services and bibliographic instruction It then discusses the resultant restructuring of reference services and the relationship between librarians and patrons Bibliographic instruction is presented as a new paradigm based on the imperative that no faculty member should teach and no student should graduate without being fully information literate The work also discusses staffing organization and financial support and the structural and political placement of the library within the parent organization

Opportunities for Reference Services Bill Katz, 2019-12-06 This book first published in 1991 explores the changing roles of reference services and offers advice and practical ideas to guide librarians through the increasingly tangled maze of duties being thrust upon the reference staff Although the everyday work of the reference librarian is often taken for granted these insightful chapters illuminate the essential service performed by the reference librarians as they facilitate access to information for a wide variety of users Furthermore this book helps reference librarians face the future by examining the technological and service developments that will challenge their profession It addresses unique reference problems such as making use of the telephone as an information gathering tool selecting reference material for the interdisciplinary field of Health Physical Education and Recreation HPER and helping non law students with legal research Topics related to information systems are examined such as the limitations of end user online services and an evaluation of the Library of Congress Information system Authoritative contributors make recommendations on how to design services to coordinate with the new technology and how to change

librarians roles so they can assist people in using these systems

Use of New Technology in Library Reference Services Madan Mohan Sinha,2012 *Reference Services and Media* Linda S Katz,2014-07-16 Get the most out of your reference information systems and technology Reference Services and Media meets the information challenges that overwhelm and assist us today with computerization electronics and telecommunications changes in the reference services of our libraries As a professional in the library science field you will discover innovative theories and researched solutions on many technology problems and challenges such as formatting and compatibility training of reference professionals and library users costs and information have and have nots With the year 2000 and beyond upon us emerging technologies afford tremendous opportunities for reference librarians and for improved and enhanced public access to information In Reference Services and Media you will learn about planning for staffing troubleshooting fund raising and budget developing to support the use of information technologies You will also examine the impact new media has on academic libraries specifically video and movie clips that are transferred over intranets and internets and their opportunities and legal implications In Reference Services and Media you will also explore desktop conferencing and web access for reference services versus personalized contact desktop conferencing with personal computers in remote areas for reference service assistance positive and negative aspects of using each technology in reference use instruction creative methods for procuring funding for an electronic information literary instruction classroom providing a digital library for a state library network raising confidence levels of public service librarians in using electronic resources to answer reference questions Reference Services and Media includes case studies tables and an annotated bibliography that serves as a librarian's media reference toolkit making it essential for effective media reference work An excellent source for the reference librarian Reference Services and Media will assist you in adopting and incorporating new information technologies for the present and future

Innovations in Science and Technology Libraries Rita Pellen,William Miller,2014-06-17 Catch up with the many innovations now affecting sci tech libraries The twenty four chapters in Innovations in Science and Technology Libraries discuss the creation of digital collections e repositories personalized Web environments and discipline specific Web sites for students and researchers The book also explores the use of new technologies to improve document delivery and service provision as well as demonstrations of leadership by science librarians who are willing to take risks adapt to change control costs and collaborate with colleagues Here is just a fraction of the fascinating cases and important concepts highlighted in Innovations in Science and Technology Libraries the Drexel University Library's transition from print to an electronic only journal collection the benefits of adopting a just in time purchase on demand rather than a just in case acquisitions policy IntelliDochow it has raised the standard for document delivery worldwide and increased international recognition of CISTI how California State University Sacramento merged its science library into its central reference departmentan examination of the two year merging process the creation of branch libraries focused on electronic informationan engineering library at Kansas State University and an agriculture

library at the University of Manitoba the impact of electronic information upon undergraduate science education literacy competencies in the sciences and their implications for library instruction how the MIT libraries created and developed the Reference Vision system that now guides all of their new reference services the impact of learning communities upon library services recent additions that enhance the usefulness of the IEEE Xplore online delivery system Innovations in Science and Technology Libraries will bring you up to date on the latest developments sharpen your awareness of new concepts and techniques in sci tech librarianship and help your library stay abreast of important changes in this ever evolving field Make it a part of your professional reference collection today Information and Referral in Reference Services Marcia Stucklen

Middleton,1988 This book investigates a wide variety of situations and models which fall under the umbrella of information and referral It examines traditional views in public libraries and library systems as well as descriptions of programs in nontraditional settings such as academic libraries A human services perspective is explored and research models are presented Reference and Information Services in Health Sciences Libraries Medical Library Association,1994-05

Documents current practice state of the art innovations and trends in health sciences reference and information services with an emphasis on new technologies **Use of New Technology in Library Reference Services** Ramesh Singh (Scientific information officer),2020

Video to Online William A. Katz,Ruth A. Fraley,1983 Vid Tele Reference the new frontier Taking it to the streets videotex and the reference librarian Micrographic and the reference librarian Computers reference and revolution Online reference no longer an option The online search The professional and the cliente the reference interview revisted Repositioning Reference Laura Saunders,Lillian Rozaklis,Eileen G. Abels,2014-11-20 To compete today

librarians need to not only provide old services in new ways but also to provide new services Repositioning Reference New Methods and New Services for a New Age re imagines reference services in libraries and information organizations and the role of reference librarians taking into account rapid developments in technology and information specific services in non library sectors It traces the history of technology adoption for reference services describes competitive pressures facing reference services identifies untapped opportunities for reference services and librarians details innovative and creative solutions for energizing the profession and engaging library user communities and prescribes means to evaluating technologies for reference services This book Includes current and unique examples of innovative reference services to serve as inspiration and launching points for readers Offers contemporary management theory and practice from outside of the field of LIS to offer readers a guide for initiating leading and managing change in their organizations Outlines the processes of environmental scanning and SWOT analysis which are important practices for keeping abreast of changes in the field and positioning an organization to make the most of their opportunities and to minimize threats Repositioning Reference may be used as a textbook by LIS educators whose courses and learning experiences prepare aspiring librarians to lead the reference revolution and by practicing librarians in diverse settings who want to be change agents American Reference

Books Annual, 2002 Bohdan S. Wynar, Libraries Unlimited, 2002-05 This source of information on contemporary American reference works is intended for the library and information community. It has nearly 1600 descriptive and evaluative entries and reviews material from more than 300 publishers in nearly 500 subject areas. It should help the user keep abreast of reference publications in all fields answer everyday questions and build up reference collections.

Library Resources & Technical Services, 1970 *Changing Technology* Alphonse F. Trezza, Florida State University. School of Library and Information Studies, Florida State University. Center for Professional Development and Public Service, 1989

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